**This letter is for you to adapt for your patient(s). Please ensure that you customise the text highlighted in yellow so that the information is appropriate. Please also ensure that once you have made your amendments, any important information isn’t split across two pages, or that an instruction to continue on to a second page is added.**

Insert practice header or print to practice headed paper, or type address details below.

[Practice name]

[Address]

[Tel]

[Email]

[Date]

[Title\_Initial\_Surname]

[Patient Address Block]

Dear [Title] [Surname],

**Your medication for cold sore cream will no longer be available on NHS Prescription**

Dear Mr/Mrs/Miss [Surname],

As a practice we constantly review repeat prescriptions to make sure that we are following the latest NHS guidance and are providing the best value for the NHS.

NHS England has advised that medicines which can be bought over the counter should not be prescribed.

These products are available to buy from pharmacies and most supermarkets, therefore you will still have access to these products should you wish to continue using them.

If you have any questions about this change, please contact your GP/Nurse/Pharmacist (delete as appropriate).

|  |  |
| --- | --- |
| **GP/Nurse/Pharmacist** [delete as applicable] | [Add number] |

Yours sincerely

Dr [insert name] and partners