

Learn from Patient Safety Events (LFPSE) webinar for all Dorset GP Practices

As some of you will already be aware, NHS England have created a new online patient safety incident reporting system called '**Learn from patient safety events**', from now on referred to as '**LFPSE**'.

The NHS Dorset Patient Safety team would like to confirm that **all Dorset practices should be registered for LFPSE** and reporting all patient safety incidents to this platform **from April 2023**.

This will replace the current Ulysses incident reporting system that's being used by practices. We are keen to keep (and increase) the current levels of the reporting of medication incidents across Dorset.

Anyone from your practice will be able to use the system from GP's and practice managers to pharmacists and administrative staff. It is recommended that your practice should identify key colleagues who will be responsible for reporting patient safety incidents.

Your practice will also need to have identified key colleagues who will hold the role of 'System Administrator', this role has oversight of the system and the incidents being reported by and about your practice.

The GP Sharepoint page has been updated to include the recording and slide deck from the NHS Dorset Primary Care webinar, which was held on the 18th January, you can access the page here: [Learning from Patient Safety Events \(LFPSE\) Webinar Information \(sharepoint.com\)](#)

Further information on LFPSE, what type of account you need, what your practice needs to do, and our new NHS Dorset GP Intelligence form can be found in the links below.

[What is LFPSE? \(sharepoint.com\)](#)

[What type of LFPSE account do i need? \(sharepoint.com\)](#)

[What does my PCN or Practice need to do and who can we contact for advice? \(sharepoint.com\)](#)

[GP Intelligence Reporting \(sharepoint.com\)](#)

[Definitions \(sharepoint.com\)](#)

You can also find additional information here:

[NHS England » Primary care information on the new national learn from patient safety events service](#)

[NHS England » Using patient safety events data to keep patients safe](#)

[NHS England » Learn from Patient Safety Events \(LFPSE\) Service – frequently asked questions \(FAQs\) updated November 2022](#)

LFPSE have a test system to enable practices to submit test incidents to familiarise yourselves with the system and how the questions flow. We would encourage each practice to set up an account on the test system and the link to the test account can be found here - [Learn from patient safety events \(azurefd.net\)](#). Please liaise with your practice manager.

We are keen to gather feedback from practices who are already reporting incidents to LFPSE, if you have any feedback on the LFPSE system please email adverse.incidents@nhsdorset.nhs.uk.

NHS Dorset Patient Safety and Risk Team