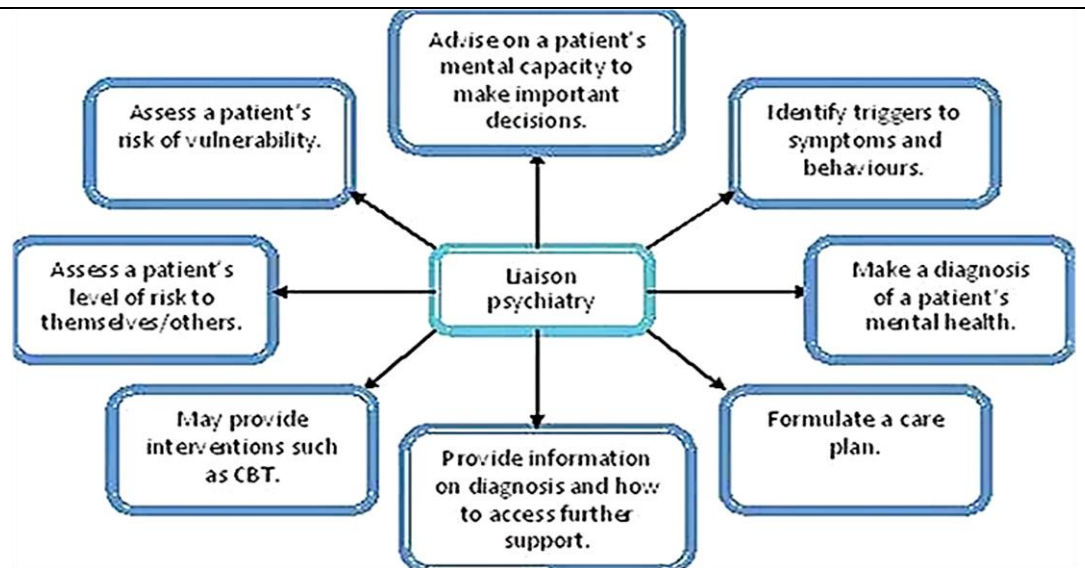


## SCHEDULE 2 – THE SERVICES

### A. Service Specifications

Service name	<b>Core 24 Adult and CAMHS Liaison Psychiatry Services</b>
Service specification number	<b>QVV/0297</b> (from 01 April 2023)
Population and/or geography to be served	<p>All Service Users of any age admitted or presenting to the following acute hospitals who have confirmed or suspected mental health needs:</p> <ul style="list-style-type: none"> <li>• University Hospitals Dorset</li> <li>• Dorset County Hospital</li> </ul> <p>CAMHS Liaison service will accept referrals for under 18 years only</p> <p>Adult Liaison services will accept referrals for 18 and over presenting at acute hospitals with an existing or new mental health need.</p> <p>Where a Service User is not deemed clinically fit and able to engage in assessment, advice and guidance on immediate management will be offered pending full assessment.</p> <p>The service will accept referrals from the Acute Hospitals Emergency Department, and inpatient wards only. It will not accept referrals from outpatient departments or community clinics.</p> <p>The service will accept referrals for Service Users;</p> <ul style="list-style-type: none"> <li>• presenting at or admitted to the Acute hospitals with intentional self-harm and/or risk of suicide.</li> <li>• presenting at or admitted to the Acute hospitals with likely acute and severe mental illness, agitated or disturbed behaviour</li> <li>• who have or are suspected to have a mental illness or disorder of any kind or where an assessment of the persons mental health is indicated.</li> <li>• with medically unexplained symptoms.</li> <li>• who frequently attend the Acute Hospital who have mental health needs.</li> <li>• with dual diagnosis. Drugs and alcohol are not an exclusion criteria for assessment.</li> <li>• detained under the Mental Health Act</li> </ul> <p>The service does not accept referrals for Service Users with primary substance misuse problems, in the absence of a co-presenting self-harm episode and/or mental health concern. Where there is a co-presenting self-harm episode or mental health concern, alcohol and / or substance misuse will not be considered an exclusion criteria for assessment.</p>
Service aims and desired outcomes	<p>The aims and desired outcomes:</p> <p>People of all ages have access to specialist mental health assessment within all general acute hospital settings in Dorset 24hours a day, 7 days a week that shall:</p> <ul style="list-style-type: none"> <li>• Improve the prevention of inappropriate admissions to hospital</li> </ul>

	<ul style="list-style-type: none"> <li>• Support system compliance with UEC standards</li> <li>• Improve the delays of hospital discharge</li> <li>• Reduce readmissions of people with dementia and mental illness</li> <li>• Reduce the number of frequent attendees to Emergency Departments</li> <li>• Improve the signposting and referral to community support services e.g. CMHT, Home Treatment, Steps to Wellbeing, CAMHS, drug and alcohol services, Intensive Care Service for Dementia and the Memory Assessment Service</li> <li>• Increase the training and education to hospital staff for improved awareness and understanding of functional and organic mental illness across acute hospital workforce</li> <li>• Increase the acute hospital workforce competence in mental health risk screening</li> <li>• Reduce the number of serious adverse incidents associated with mental health presentations to acute general hospital settings</li> <li>• Improve patient and carer experience</li> </ul>
<p>Service description and location(s) from which it will be delivered</p>	<p>The Adult and CAMHS Liaison Psychiatry Service are distinct teams that will provide rapid access to Service Users who require a specialist mental health assessment and supportive interventions whilst attending or already admitted to:</p> <ul style="list-style-type: none"> <li>• University Hospitals Dorset (incorporating The Royal Bournemouth Hospital and Poole Hospital)</li> <li>• Dorset County Hospital</li> </ul> <p>The Adult Liaison Psychiatry service forms an integral part of the Access Mental Health Service with its function including diagnosis, formulation, medication initiation and delivery of brief psychologically based interventions where indicated.</p> <p>The CAMHS Liaison Psychiatry Service combines both the Liaison Psychiatry service and Enhanced Support which offers mental health crisis support and intervention for those under the age of 18. The functions of the CAMHS Liaison Psychiatry service are in line with those outlined above for the Adult service.</p> <p>The service will play an active role in supporting mental capacity act assessments and be responsible for undertaking Mental Health Act assessment within the acute hospital environment. Where Service User is detained, the liaison psychiatrist will fulfil the duties of the responsible Clinician for the duration of the Service User's stay in the acute general setting. Where the detention involves a child, the psychiatrist acting as the Responsible Clinician will hold a relevant qualification in children's psychiatry.</p> <p>The liaison team will also support decision making in respect of any need for 'secure transport' to another care facility.</p> <p>A bio-psycho-social mental health and risk assessment will be completed using formal assessment tools where indicated. This will enable a bio-psycho-social formulation, possible diagnosis and identify a care treatment pathway and safety planning. Care will be triangulated with family, carers and support networks where appropriate, and/or where consent is given.</p>



The service's will actively work with acute care hospital teams to optimise length of stay and accelerate care to out-of-hospital pathways by supporting treatment and discharge planning.

To support this, strong links and relationships will be fostered with key partners in the wider mental health treatment system including:

- Home Treatment Teams
- Community Mental Health Teams
- Steps to Wellbeing
- Eating Disorder Service
- Early Intervention in Psychosis Service
- Intensive Care Service for Dementia
- Memory Assessment Service
- CAMHS and ID CAMHS
- Local mental health Inpatient Units
- The Retreats and Community Front Rooms
- Connections
- Learning Disability Intensive Support Team
- The Wessex and Dorset Tier 4 provider Collaboratives
- Homeless Health Service
- Perinatal Service
- AOT

The service's will also develop strong links with other key services including:

- Addiction services
- Street triage services
- Custody Liaison and Diversion Service
- Local Authority Out of Hours service (incorporating access to Approved Mental Health Practitioners)
- Primary Care
- Local Authority Adult and Children Safeguarding boards
- Acute Hospital designated Safeguarding Named Nurse
- Third Sector/Voluntary Organisations
- Education Provision

- Children and Young People's Social Services
- Carers Support Services
- Emergency services – police and ambulance service

The service's will ensure referral protocols/processes are clear, effective, and evidence based. Protocols will be monitored for compliance and effectiveness to support a culture of continuous service improvement.

Operational protocols, incorporating thresholds for referral, will be agreed jointly with acute care clinicians across the three hospital sites. This will ensure equitable and consistent provision across Dorset which supports the development and delivery of a pan Dorset Liaison Psychiatry service.

The ethos of the service's will be predicated upon a recovery model that supports social inclusion, and facilitates retention of positive attributes such as family, community supports and work & leisure occupations.

### **Support and Training**

All local acute care hospital inpatient teams and ED's can make a request to the liaison psychiatry service's for support and training. Management and risk committees may also request help.

Training will be provided via a mixture of formal sessions on core topics and informal learning through working alongside the liaison psychiatry team supported by coaching and mentoring. The content of training provision will comply with the relevant PLAN accreditation standards.