

Service Specification No.	QVV/0278
Service	Emergency Preparedness Resilience and Response
Commissioner Lead	Programme Director – Urgent and Emergency Care Dorset CCG
Provider Lead	Deputy Director of Operations
Period	1 st April 2022 – 31 March 2023
Date of Review	October 2022

1. Population Needs

- 1.1 The NHS needs to plan for, and respond to, a wide range of incidents and emergencies that could affect health or patient care. These could be anything from extreme weather conditions to an outbreak of an infectious disease or a major transport accident. The Civil Contingencies Act (2004) requires NHS organisations, and providers of NHSfunded care, to show that they can respond to and recover from such incidents while maintaining services.
- 1.2 This programme of work is referred to in the health community as emergency preparedness, resilience and response (EPRR). The arrangements for local health EPRR are also detailed the Health and Social Care Act 2012.

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	x
Domain 2	Enhancing quality of life for people with long-term conditions	
Domain 3	Helping people to recover from episodes of ill-health or following injury	
Domain 4	Ensuring people have a positive experience of care	
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	x

3. Scope

3.1 Aims and objectives of service

EPRR is overseen by NHS England, but for the purposes of this contract there is a requirement for assurance purposes that South Western Ambulance Service NHS Foundation Trust adheres to the latest version of the NHS England Core Standards for EPRR.

3.2 EPRR annual assurance process

South Western Ambulance Service NHS Foundation Trust will participate, as required, in the NHS England annual EPRR assurance process. The trust is expected to cooperate with the lead commissioner to self-assess and evidence against the core standards within the timelines published by NHS England. The lead commissioner will present the agreed position of the trusts EPRR compliance at a meeting of the LHRP Executive, which should be attended by the Accountable Emergency Officer.