

DORSET COMMISSIONING
PARTNERSHIP

DORSET CARE

**SERVICE SPECIFICATION:
COMMUNITY INNOVATION**

**Segment 2
Lot 1**

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1. Introduction

- 1.1 This specification should be read in conjunction with the Commissioning Intentions document, the Dorset Care Framework Overarching Service Specification (Document 1), and additional information provided within the appendices. These documents will form part of the final contract for successful bidders.
- 1.2 The Commissioning Partners intend, via the Dorset Care Framework, to implement a strength and asset based approach to supporting individuals to maximise their independence whilst managing system based demand, as described in the Dorset Care Framework Overarching Service Specification (Document 1). The Dorset Care Framework describes a range of conventional funded Care and Support service approaches which, whilst delivering quality care, may often not take advantage of the vast community assets and resources available in each area.
- 1.3 The Commissioning Partners are seeking innovative bids from providers, partnerships, consortia and Voluntary and Community organisations that wish to join the Framework and work in partnership to address a range of local and national challenges including:
- Social isolation
 - Increased Service User dependency
 - Service delivery within dispersed rural communities
 - Increased demand upon funded services
 - Increases in unplanned hospital admissions

2. Aims and outcomes of the service

- 2.1 The Commissioning Partners are adopting a set of six outcomes that were produced by the Association of Directors of Adult Social Services (ADASS). These outcomes describe a systems approach to health and social care.
- 2.2 It is the intention of the Commissioning Partners that any intervention or service procured as part of this Framework must contribute to these outcomes.
- 2.3 The first three address what should be offered to people and the remaining three

address how this should be delivered:

1. Prevention

“I am not forced into using health and social care earlier than I need to. I am enabled to live an active life as a citizen for as long as possible and I am supported to manage any risks.”

2. Recovery

“When I initially need health or social care, I am enabled to achieve as full a recovery as possible and any crises are managed in a way which maximises my chances of staying at home.”

3. Continued support

“If I need continued support I will be given a personal budget and I will be able to choose how to spend this to meet my needs. I can choose from a range of services which offer value for money. The resources made available to me are kept under review.”

4. Efficient process

“The processes to deliver these three outcomes are designed to minimise waste, which is anything that does not add value to what I need.”

5. Partnership

“The organisations that support me work together to achieve these outcomes. These organisations include health and social care, other functions in statutory bodies such as councils or government, and the independent sector.”

6. Contributions

“I and others who support me are expected and enabled to make a fair contribution to this support. These contributions may be financial according to my means, informal Care and Support from those close to me or from volunteers, or from me playing my own part in achieving these outcomes.”

3. Description of the service

3.1 Service or intervention descriptions will be defined by bidders, in line with the six outcomes described in section two of this document, during any Framework call-off or mini-competition. Services could include:

- Day opportunities
- Activities promoting wellbeing

- Befriending
- Shopping
- Transport
- Household maintenance
- End of Life Support

3.2 Regulated Care functions provided under this specification must be performed by a CQC registered organisation, however, this may be arranged via appropriate partnerships.

4. Service access and commissioning

4.1 Service access and commissioning will be defined by the Commissioning Partners during any Framework call-off or mini-competition.

5. Quality monitoring

5.1 Services and/or interventions will be monitored in line with Appendix 1: Care and Support at Home Quality Monitoring Standards and / or Appendix 2: Care and Support in a Care Home (with and without Nursing) Quality Monitoring Standards.

6. Performance monitoring

6.1 See Appendix 3: Performance monitoring.

7. Award/Call-Off Process

7.1 The Commissioning partners intend to use supplementary quality questions when the lot is opened for mini-competitions. Price(s) may either be set or via a competition between providers, however this will be clear in the documents issued with the mini-competition.