

SCHEDULE 2 – THE SERVICES

A. Service Specifications

Service Specification No.	11J/0204
Service	Over 75 Locality Development Scheme
Commissioner Lead	Poole North Locality
Provider Lead	Canford Heath Group Practice
Period	1 October 2015 to 31 March 2018
Date of Review	

1. Population Needs

1.1 National/local context and evidence base

The proposal enhances/supports the following objectives:

- ‘A Call for Action’ – Improving General Practice (March 2014) by providing pro-active co-ordinated care.
- Transforming Our Health Care System – Kings fund 2014 by supporting good discharge planning and post discharge support, supporting people to live well with simple or complex co-morbidities and enabling choice control towards the end of life.
- NHS England’s Mission by helping people recover from episodes of ill health and reducing premature mortality;
- Link with Local Authority to focus on developing arrangements of the Better Care Fund enabling more care to be delivered locally to support the person and family/carers

Canford Heath Group Practice has approximately 860 patients over the age of 75 years.

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	
Domain 2	Enhancing quality of life for people with long-term conditions	
Domain 3	Helping people to recover from episodes of ill-health or following injury	
Domain 4	Ensuring people have a positive experience of care	
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	

2.2 Local defined outcomes

This proposal will address the situation by providing an enhanced service to people in nursing and care homes and those at risk within their own home by supporting the development of a proactive service. In addition it will enhance the skill mix of the developing integrated team. It will specifically address medication reviews and compliance with the aim of reducing the significant number of unplanned admissions for patients over 75 due to medication errors.

This proposal supports national guidance by delivering an over 75's team to improve the quality of care for older people, and provide services over and above the CCG Local Improvement Plan.

3. Scope

3.1 Aims and objectives of service

The Over 75's Team will work with the existing Practice teams and the integrated community team to reduce unplanned admissions for the over 75s. This new service will support the CCG's strategic objectives and national guidance as well as enhance greater integration of professions.

3.2 Service description/care pathway

Canford Heath Group Practice will offer dedicated clinics with longer appointment times with the Enhanced Care Practitioner to manage and oversee the clinical and prescriptive needs of the patients, in a combined approach with having an HCA methodically offering health checks to all over 75s we hope to identify patients who are currently not on the radar but whom may have a need in the near future as well as proactively manage patients who are currently known to be at risk of emergency admission. The Enhanced Care Practitioner will focus on the most vulnerable patients identified by the risk profiling tool and invited to the surgery. For those who can't attend they will be followed up at home. The HCA will offer a health check to all over 75s regardless of risk.

The Enhanced Care Practitioner will also work closely with local care homes to offer consistent care planning to reduce inappropriate use of secondary care, utilising the HCA where required, including regular ward rounds.

3.3 Population Covered

Patients over the age of 75 years.

Canford Heath Group Practice has approximately 860 patients over the age of 75 years.

3.4 Any acceptance and exclusion criteria.

Patients under the age of 75 years.

3.5 Interdependence with other services/providers

See 2.2 above.

4. Applicable Service Standards	
4.1	Applicable national standards (e.g. NICE)
4.2	Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)
4.3	Applicable local standards
5. Applicable quality requirements and CQUIN goals	
5.1	Applicable quality requirements (See Schedule 4 Parts A-D)
5.2	Applicable CQUIN goals (See Schedule 4 Part E)
6. Location of Provider Premises	
<p>The Provider's Premises are located at:</p> <p>The service will be provided from the Canford Heath Group Practice:</p> <p>Mitchell Road Surgery 9 Mitchell Road Canford Heath Poole Dorset BH17 8UE</p> <p>The service will also provide visits in patient's place of residence.</p>	
7. Individual Service User Placement	
Not Applicable	