

SCHEDULE 2 – THE SERVICES

A. Service Specifications

Service Specification No.	05/MHLD/0032
Service	Vocational Services
Commissioner Lead	MH LD CCP
Provider Lead	Pan Dorset Community Service
Period	1 ST April 2013 to 31 March 2014
Date of Review	December 2013

• Population Needs
<p>1.1 National/local context and evidence base</p> <p>Policy context –</p> <ul style="list-style-type: none"> • National Service Framework – Mental Health, • New Horizons • National Mental Health Strategy - No Health Without Mental Health • White Paper 'Healthy lives, Healthy People' (HM Government 2011) • NHS Outcome Framework (DH, 2011) • No health without mental health (DH, 2011) • Realising Ambitions (Perkins review for Government, 2009) • Work, Recovery and Inclusion (HM Gov 2009) • Vocational Rehabilitation Strategy (College of OT, 2008) • Lord Darzi – High Quality Care for All (2009) • Dame Carol Black's Review of the health of Britain's working age Population <p>Local strategic context-</p> <ul style="list-style-type: none"> • Local Joint Strategic Needs Assessment • 1 in 4 Mental Health Strategy • Safeguarding- children and adults • Mental Health and well-being agenda • Local Neurological review (2013-14) <p>Aims and objectives of the service-</p> <ul style="list-style-type: none"> • The aim of the Vocational Services will be help individuals who have a mental health condition, injury or disability to access, maintain or return to employment, or move nearer to the world of work. • Vocational Services current Mission Statement: <i>'If your health is affecting your ability with a work related goal, then Vocational Services can support you to explore opportunities and work readiness and support you within your vocational journey.'</i> <p>1.2 Service user groups covered (including care clusters, where relevant)</p> <p>The Vocational Services will be available to people with mental health problems, a learning disability or a physical disability including an acquired brain injury and sensory loss. The service will have no upper age limit.</p>

1.3 Exclusion criteria

Service users must have a vocational goal e.g. obtaining paid work, voluntary work or accessing education / training and a reasonable expectation of achieving this goal in order to access the service.

If a referral is inappropriate, the service will fed back in writing to the referrer.

All referrals received must have sufficient information regarding risk and safeguarding if known and referrals will not be accepted until this information is complete.

1.4 Geographical population served

Bournemouth, Poole and East Dorset

• Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	
Domain 2	Enhancing quality of life for people with long-term conditions	X
Domain 3	Helping people to recover from episodes of ill-health or following injury	X
Domain 4	Ensuring people have a positive experience of care	X
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	X

2.2 Local defined outcomes

General

- No of people referred to the service (150 per year and 128 seen 2012-2013)
- Number of follow ups
- No of job retention cases seen within four weeks of referral
- Improved ability to cope with work/ training etc
- No of people supported to gain/retain paid employment
- No of people supported to gain or retain education or training
- No of people supported to gain or retain voluntary work

Specific

- To prioritise job retention cases and offer initial interview within 4 weeks of referral being received. Aim is to provide a package of care including effective discharge plans. With job retention cases this may involve work with the employer.
- To offer all non- job retention cases an appointment for initial interview within 8weeks of the referral being received. Aim is to provide a package of care including effective discharge plan.

- To monitor patients supported to explore work and employment and their progress with personal vocational goals by using a PROM (OSA)



Occupational Self Assessment (adapted)

- To monitor patients satisfaction by monitoring patients surveys at discharge.

• Scope

3. Interdependence with other services / providers

The Vocational Service will work other specialist and primary care services. For reviews and at the point of discharge involvement with referrers and appropriate other services will be routine as appropriate.

• Applicable Service Standards

4.1 Applicable national standards (e.g. NICE)

- DOH Vocational Services for people with Severe mental health problems commissioning guidance

4.2 Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)

- The College of Occupational Therapists' Vocational Rehabilitation Strategy, 2008.

4.3 Applicable local standards

• Applicable quality requirements and CQUIN goals

5.1 Applicable quality requirements (See Schedule 4 Parts A-D)

5.2 Applicable CQUIN goals (See Schedule 4 Part E)

• Location of Provider Premises

The Provider's Premises are located at:

Location of the Service

The Vocational Services are located at The Buckland Centre, 9 Shelley Road, Boscombe, Bournemouth BH1 1JQ.

• Individual Service User Placement