

Note

The aim is for patients to be seen in the most appropriate setting, whether this be Emergency Department, Urgent Care Centre or Primary/Community Care. We expect clinical triage and assessment to inform this decision.

We anticipate there will be patients in the first year who present with symptoms that could be seen in a different setting, in such cases we would expect a clinical assessment and triage with a strong emphasis on re-educating, encouraging these patients to change their behaviour toward access of appropriate services available to them in the future.