

## SCHEDULE 2 – THE SERVICES

### A. Service Specifications

<b>Service Specification No.</b>	02/GMS/0071
<b>Service</b>	Purbeck Community Matron
<b>Commissioner Lead</b>	CCP for General Medical & Surgical supported by the Purbeck Locality
<b>Provider Lead</b>	Dorset Healthcare University NHS Foundation Trust
<b>Period</b>	01/11/2014 – 31/10/2016
<b>Date of Review</b>	At 6, 12 and 18 months

#### 1. Population Needs

##### 1.1 National/local context and evidence base

The Purbeck Locality currently have 7 care home providers and 3 framework domiciliary care providers with an addition 4 “back up” domiciliary care providers within the area and who have contracts with Dorset County Council and Dorset Clinical Commissioning Group.

The care homes are: The Old Rectory, Gainsborough, Wordsworth, Marley, Clifftops, York House, Heathcote. Across these homes they provide 213 care beds spaces.

The 3 domiciliary care providers that are on Dorset County Council’s framework are: All-about Care, Altogether Care and Essential Nursing with Apex, East Boro, Nightingales and Priority providing the second option if the 3 main providers are unable to undertake these care packages.

This service is to support all the residents of Purbeck who are either in the above care homes or supported by the above named domiciliary care providers no matter how their own care is paid for, this includes those who privately fund their own care.

Despite the best efforts of Dorset County Council and Dorset CCG there has been an increase in the number of cautions on care homes in Purbeck and one nursing home has deregistered to only provide care as a residential care home as well as one home going into Administration.

#### 2. Outcomes

##### 2.1 NHS Outcomes Framework Domains & Indicators

<b>Domain 1</b>	<b>Preventing people from dying prematurely</b>	X
<b>Domain 2</b>	<b>Enhancing quality of life for people with long-term conditions</b>	X
<b>Domain 3</b>	<b>Helping people to recover from episodes of ill-health or following injury</b>	X
<b>Domain 4</b>	<b>Ensuring people have a positive experience of care</b>	X
<b>Domain 5</b>	<b>Treating and caring for people in safe environment and protecting them from avoidable harm</b>	X

##### 2.2 Local defined outcomes

The overall outcome of this 24 month pilot is to:

1. Reduce the number of safeguarding alerts and investigations relating to care providers in Purbeck (where alerts relate to care provision). The number of incidents

can be captured at triage and local team level.

2. Reduction in the number of blocks and cautions of these regulated care providers.
3. Reduction in the time frames of investigations undertaken due to care issues raised under the blocks and caution process.
4. Increased multi-disciplinary working across health and social care
5. Avoidance of the current care home market decreasing in Purbeck
6. Increase the diagnosis of people with dementia
7. Reduction of emergency admissions from residential/nursing homes in Purbeck

### 3. Scope

#### 3.1 Aims and objectives of service

The overall aim of the service is to provide dedicated Community Matron capacity with a primary responsibility to support registered care/nursing home establishments and community based domiciliary care providers who are contracted by Dorset County Council and Dorset Clinical Commissioning Group.

The Community Matron will need a high level of clinical skill and knowledge to work autonomously and innovatively with these providers. They will be seen as an expert in care provision in these settings and as such will be a leader of delivering high quality care.

The focus of the clinical role will be on those residents with the highest complexity of need and those at risk of admission to hospital. The role will enable the care providers to embed the same high quality of care provided by their own staff.

This role will be proactive and collaborative in approach and the support will be through leadership, mentoring, facilitation and support of staff employed by these private providers.

#### 3.2 Service description/care pathway

The job description for the B7 Community Nurse Care Homes forms part of this service specification.

#### 3.3 Population Covered

This pilot is supporting the residents within the 7 care homes and the 6 domiciliary care providers listed in 1.1 above contracted by Dorset County Council and Dorset CCG and includes those who are privately funded.

#### 3.4 Any acceptance and exclusion criteria.

This pilot service is not supporting any learning disability establishments.

#### 3.5 Interdependence with other services/providers

Close working relationships will need to be formed with the Integrated Locality Team in Purbeck and support will be provided by this team.

Residential, nursing and domiciliary care providers are critical in ensuring the outcomes of this dedicated support are achieved.

### 4. Applicable Service Standards

#### 4.1 Applicable national standards (eg NICE)

#### 4.2 Applicable standards set out in Guidance and/or issued by a competent body

(eg Royal Colleges)

4.3 Applicable local standards

**5. Applicable quality requirements and CQUIN goals**

5.1 Applicable quality requirements (See Schedule 4 Parts A-D)

5.2 Applicable CQUIN goals (See Schedule 4 Part E)

**6. Location of Provider Premises**

**The Provider's Premises are located at:**

The Community Matron will have a base within the Purbeck Locality Office, in Wareham.

**7. Individual Service User Placement**