SCHEDULE 2 – THE SERVICES

A. Service Specifications

Service Specification	01-MRFH-0007
No.	
Service	SPECIALIST HEALTH SERVICE FOR LOOKED AFTER
	CHILDREN & CARE LEAVERS
Commissioner Lead	Maternity & Family Health CDG
Provider Lead	Dorset Healthcare University Foundation Trust
Period	Commencement Date 1 st July 2016
Date of Review	April 2017

Population Needs

1.1 National/local context and evidence base

Statutory Guidance on Promoting the Health and Well-being of Looked After Children (LAC) & Care Leavers (CL) 2015 in conjunction with the Children's Act 1989/2004, Health and Social care Act 2012 and NICE Guidance Quality Standard 31; clearly outlines the importance for specialist services being integrated around the child's/young person's identified needs, and to ensure colocation and multi-agency arrangements to support vulnerable children where improved prevention and earlier intervention can be provided. This approach is central to improving outcomes for LAC & CL. The scope of the Service will include delivery at a specialist level working alongside existing universal and primary care health provision.

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	*
Domain 2	Enhancing quality of life for people with long-term conditions	*
Domain 3	Helping people to recover from episodes of ill-health or following injury	*
Domain 4	Ensuring people have a positive experience of care	*
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	*

2.2 Local defined outcomes

- 2.2.1 Provide robust arrangements Pan Dorset, to ensure secure access to timely health assessments, advice and comprehensive information about the child's health to avoid unnecessary delays for the LAC or CL.
- 2.2.2 Work with the Designated professionals on planning and developing strategy for the Service.
- 2.2.3 Implement and maintain systems Pan Dorset for completion of the statutory Health Assessments, including the administration of the IHA process, within the agreed performance indicators or subsequent statutory time frames.
- 2.2.4 Provide access to the Service for all LAC & CL within community and appropriate settings across Dorset.

- 2.2.5 Undertake collection and analysis of data to inform KPI's and Quality reporting to CCG within defined timeframes.
- 2.2.6 Have in place contracts with OOA providers for the implementation of RHA's and/or subsequent HA's as required for children placed outside Dorset and for children placed into Dorset by other Local authorities.
- 2.2.7 Arrangements are in place to ensure a smooth transition for LAC & CL moving from child to adult health services.
- 2.2.8 Ensure clinical governance and audit arrangements are in place to assure improved quality and achievement of health outcomes for LAC & CL.

3. Scope

3.1 Aims and objectives of service

The objectives for the Service are;

- 3.1.1 Work in collaboration with the Medical Services for Looked After Children and Young People commissioned through PHFT.
- 3.1.2 . Provide LAC & CL effective access, with ease, to health services for advice, prevention, assessment and intervention in a timely manner;
- 3.1.3 Develop and maintain systems to plan, manage and monitor the delivery of health assessments for LAC & CL, including adoption;
- 3.1.4 Ensure both the physical health and emotional wellbeing and mental health needs of LAC & CL are effectively identified and met;
- 3.1.5 Develop and maintain effective joint working arrangements with relevant professionals and organisation to ensure that individual needs for LAC & CL are fully met.
- 3.1.6 Maintain processes to ensure that children placed out of county have systems in place to provide continuity of the health assessment and planning process, as well as access to appropriate provision and support; ensure children placed in Dorset have access to advice, support and assessments when requested;
- 3.1.7 Design implement and maintain systems to audit the quality and implementation of individual health plans developed for LAC & CL, informing their overall care plan;
- 3.1.8 To maintain regular evaluation and audit of trends and quality outcomes measures against local and national targets for LAC & CL throughout the year culminating in an annual service review report and service delivery plan.
- 3.1.9 Collate the monthly production and collection of data sets in line with statutory and contractual requirements
- 3.1.10 Ensure that expert health advice for LAC & CL, including on issues of confidentiality, consent and information sharing, is available to colleagues in health and other related services.
- 3.1.11 Implement and contribute to multiagency training on the health needs of LAC & CL;
- 3.1.12 Ensure all employed professionals delivering services to LAC & CL meet the competency requirements set out in the Intercollegiate Role framework.
- 3.1.13 Ensure all staff have access to appropriate training, development and supervision to

enable them to fulfil their roles and responsibilities for LAC & CL in meeting statutory requirements and local needs.

3.2 Service description/care pathway

The Service shall deliver the specialist health component of the pan Dorset LAC & CL services, to co-ordinates and develop and deliver health services which are equitable and easily accessible. It shall provide training for local authorities, independent agencies professionals, foster carers, parents/relatives and prospective adopters, covering growth and development and the physical health and emotional well-being and mental health needs of LAC & CL, especially in relation to how the health needs for these children differ from their peers not in the care system.

3.3 Population Covered

Children accommodated by the one of the three local Authorities within Dorset including Care Leavers up to the age of 21 year, 25 years for those with EHCP (Resident Population Local Authority areas for Bournemouth Borough, Borough of Poole and Dorset county Council).

3.4 Any acceptance and exclusion criteria.

Maintain implementation of contractual arrangements for all service users placed out of County, and for Looked After Children placed in Dorset by other Authorities.

3.5 Interdependence with other services/providers

- 3.5.1 The Service will work closely with the wider health and multidisciplinary LAC & CL, Fostering, Adoption and Education Services in each Local Authority across Dorset, as well as Police, Youth Offending, Probation and Voluntary services where appropriate.
- 3.5.2 To support this, the Service shall develop and agree joint pathways and working arrangements to meet statutory responsibilities.

Applicable Service Standards

4.1 Applicable national standards (eg NICE)

All Prevailing statutory and national guidance for LAC & CL.

4.2 Applicable standards set out in Guidance and/or issued by a competent body (eg Royal Colleges)

Health assessments will be recorded using the latest version the British Adoption and Fostering Association (BAAF) licence and access provided by the local authority, health assessments will be quality assured using the national Audit tool Appendix H (PBR 2014)

4.3 Applicable local standards

Ensure systems are in place to record, review and analysing and report data in evidencing local standards for LAC & CL, are being met as outlined in Schedule 4 Part C.

5. Applicable quality requirements and CQUIN goals

5.1 Applicable quality requirements (See Schedule 4 Parts A-D)

Requirement to evidence local standards are being met and improved health outcomes for LAC & CL are being achieved as outlined in Schedule 4 Part C.

5.2 Applicable CQUIN goals (See Schedule 4 Part E)

N/A

6. Location of Provider Premises

The Provider's Premises are located at:

The Service for LAC & CL requires flexibility to be able to deliver in various locations across Dorset which includes Health, Social Care. The child or young person's placement, within local community settings or out of county if professional judgement identifies the need.

7. Individual Service User Placement